

# Service Information

COPIER	
HARDWARE	
<b>SOFTWARE</b>	

**Model:** Network Printer Board-F1 v2.0 Professional

(Command WorkStation Support version)

Number: FF-T01-V1-000089-01 (00-OIPD0-B0052)

**Date :** May 22, 2000

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**Location :** System Software

**Subject:** Patch File 1-RN51 Release

## Reason:

Since Canon USA reported on a market claim, that in printing via Netware in connecting Finisher-D1, Banner Page and the print job are printed out to different Trays, "Patch file 1-RN51.ps" to correct this defect and "Patch File 1-RN51R.ps" to delete the patch file will be released.

These patch files are only available for "Network Printer Board-F1 v2.0 Pro", if you use Network Printer Board F1 v2.0, please see the service information FF-T01-V1-000088-01.

## **Detail**

In printing via Netware with "Banner Page = On", in connecting Finisher-D1, Banner Page is printed out to Tray A, and the print job is printed out to Tray B.

#### (Cause)

In internal processing of **Network Printer Board-F1 v2.0 Pro**, Banner Page and a print job are interpreted as different jobs. The print job is regarded as "sort job" and printed out to Tray B, and Banner Page is regarded as "non-sort job" and printed out to Tray A.

(Measures)

By installing this patch, Banner Page is changed to be regarded as "sort job".

# **Installation Notes:**

Followings are the steps for a correct Installation of patch 1-RN51.ps:

Download the file 1-RN51.PS with Fiery Downloader to the Direct queue or Print Queue, and reboot the controller.

When the controller is back in idle state, check if the string "1-RN51" appears on the config page under the section Update Information.

Followings are the steps for removal of the patch:

Download the file 1-RN51R.PS with Fiery Downloader to the Direct queue or Print Queue, and reboot the controller.

When the controller is back in idle state, check if the string "r.1-RN51" appears on the config page under the section Update Information.

# Remarks:

- (1) The system software to which this patch can be applied is "v2.0 Professional".
- (2) In connecting Saddle Finisher-D2, the same phenomenon occurs if the output Tray of Print job is assigned to "Tray A/B".